

华奉保险集团股份有限公司

# 2022年度社会责任报告



## 为客户提供全方位服务

## Provide customers with all-around services

### 华泰财险

#### Huatai P&C Insurance

2022年,华泰财险继续以科技赋能保险服务,从客户实际需求出发,通过整合微信服务入口,布局全险种查询、保全、理赔自助服务功能,辅以保险商城、第三方增值服务,为客户提供全方位服务。

2022年,华泰财险通过"华泰财险公众号",全年累计为客户提供各项自助服务超过78.76万次,客户电话进线满意率达99.42%,完成自助理赔案件超过15万件,车险"在线赔"结案累计占比56.68%。

华泰财险上线的"车主无忧"服务平台,涵盖车辆、保险、交管、生活等多项服务,目前已在全国上线非事故车辆救援、车辆年检、保养小修、代驾等服务项目。"车主无忧"服务平台合作网点遍布全国,非华泰客户也可以使用。该平台同时还可提供上门接送车服务,让客户足不出户便可解决汽车年检、保养、维修等诸多难题。2022年,平台累计下单服务量超过8.5万次,其中非公司客户约3万次,付费项目约4万次。

"车主无忧"服务平台

下单服务量超过

85000次

非公司客户约

30000x

付费项目约

**40000**次

In 2022, Huatai P&C continued to empower its insurance services with cutting-edge technology. Attending considerately to the actual needs of customers, the Company introduced WeChat-based services such as insurance query, preservation and claims settlement, which were supplemented by insurance mall and third-party value-added services to provide customers with all-around services.

In 2022, through "Huatai P&C WeChat Official Account", Huatai P&C provided customers with a wide variety of self-services for more than 787,600 times throughout the year, achieved a customer satisfaction rate as high as 99.42% for incoming calls, and settled more than 150,000 self-service claims, with "Online Auto Claim" settling cumulatively 56.68% of all auto claims.

The "Car Owner Worry-Free" service platform of Huatai P&C offers multiple services related to vehicle, insurance, traffic management, daily life, etc. It has by far rolled out nationwide services such as non-accident vehicle rescue, annual vehicle inspection, maintenance & minor repair, chauffeur service, etc. The service platform has partnered with service providers throughout the country and is accessible to non-Huatai customers. It also provides door-to-door car pick-up service to free customers from troubles such as annual vehicle inspection, vehicle maintenance and vehicle repair without leaving home. In 2022, the platform received over 85,000 orders, including approximately 30,000 from non-Huatai customers and about 40,000 for paid services.

#### 华泰人寿

#### Huatai Life Insurance

2022年,华泰人寿为客户提供的保全、理赔、回访自助服务27万次。通过微信小程序和"e华泰"APP完成的自助理赔报案率达68%,团险客户通过"e华泰"APP自助办理理赔业务案件量占比62%。95509全国统一客服热线客户呼入满意度为99.45%。公司通过一系列数字化工作为客户提供更便捷服务。

#### (1)空中柜面

空中柜面将实体柜面迁移至网络,打破传统柜面服务模式的局限性,客户通过远程视频连线,即可轻松办理业务,解决了客户必须亲自临柜这一痛点。空中柜面通过整合先进的音视频通信、智能辅助、图像识别等AI技术,为客户提供线上业务办理解决方案,持续拓展运营服务的深度和广度。客户可以通过华泰人寿微服务公众号登录,远程视频连线客服座席,即可轻松办理业务。空中柜面服务可以有效节约客户时间,延伸"柜面"服务半径,赢得客户信赖。

#### (2)智能客服

智能客服项目搭建了智能平台通用知识库,实现了智能质检、在线文本机器人优先服务,结合不断变化业务的场景和需求,有效提升作业效率,已为近4万位客户提供了服务。

#### (3)智能双录2.0

华泰人寿积极探索智能双录系统优化和升级。智能 双录2.0上线,打通跨系统多环节阻塞节点,通过底层 Al技术融入、ASR语音识别、TTS语音合成等多项技术 进行科技创新,做到流程更完善、操作更便捷 、服务更 全面、风控更精准。 自助服务

27 万次

95509 满意度

99.45%







In 2022, Huatai Life handled over 270,000 self-service requests for non-claim services, claim settlement, and customer feedback. More than 68% of self-service claims were filed through WeChat mini program or "eHuatai" APP, and 62% of claims from group insurance customers were settled through "eHuatai" APP. The satisfaction rate in customers calling the 95509 national customer service hotline reached as high as 99.45%. Through an array of digitization efforts, Huatai Life is providing more convenient services for its valued customers.

#### (1) Sky Counter

Sky Counter migrates physical counters to the internet, transcending the limitations of traditional counter service models. Customers can have access to services easily and remotely through video connection without the need for personal visits to the counter. By integrating advanced AI technologies such as audio and video communication, intelligent assistance, and image recognition, Sky Counter provides online business processing solutions for customers and continuously expands the depth and breadth of operational services. Customers can visit the WeChat official account of Huatai Life and have a video chat with our customer service representative to get served easily. Sky Counter has won customer trust by effectively saving customers' time and extending the service reach of the "counter".

#### (2) Intelligent Customer Service

Under the "Intelligent Customer Service" initiative, a common knowledge database has been established for the intelligent platform to enable intelligent quality inspection and to prioritize online text robot services. By adapting to ever-changing business scenarios and demands, it has effectively improved operational efficiency and served nearly 40,000 customers.

#### (3) Intelligent Dual-Recording System 2.0

Huatai Life has been vigorously exploring the optimization and upgrading of its Intelligent Dual-Recording System. The launch of Intelligent Dual-Recording System 2.0 helps Huatai Life get rid of inter-system and inter-process barriers and achieve more complete processes, more convenient operations, more comprehensive services, and more precise risk control through the integration of underlying AI technology, ASR speech recognition, TTS speech synthesis, and other cutting-edge technologies.



# 为员工创造成就自我的机会

# Create opportunities for the self-accomplishment of employees

人才,是企业的立足之本,也是现代企业持续发展的重要内在驱动力。为每一位员工提供广阔的职业 发展空间以及具有竞争力的薪酬福利计划,是华泰保险集团人力资源管理理念和管理体系中不可或缺的重 要部分。

Human resources are not only the cornerstone of an enterprise, but also an important internal driving force for the sustainable development of modern enterprises. Providing every employee with immense career development opportunities and competitive salary and benefits is an indispensable part of Huatai Insurance Group's human resources management philosophy and system.

#### 具有竞争力的薪酬体系

Competitive pay package

为了吸引、激励与公司同发展、共进步的优秀人才,公司始终向市场看齐,提供具有市场竞争力的薪酬方案,不断激励员工取得高水平的工作绩效,通过有效的激励机制持续激发员工的积极性与创造性。

In order to attract and motivate outstanding employees who aspire to grow and make strides with the Company, Huatai Insurance Group is, in close alignment with the salary trends in the market, committed to offering competitive pay packages and motivating employees to give full play to their enthusiasm and creativity and to scale new heights in work.

#### 全方位的福利保障计划

All-inclusive benefits plan

公司为员工打造了可持续、全覆盖的福利保障体系,以"健康保障计划""生活保障计划"以及"补充养老计划"等三大计划为核心,通过丰富多彩的福利项目组合最大程度地满足员工的多元化需求。

The Company has built for its employees a sustainable, full-coverage benefits system encompassing three major plans, namely "Health Insurance Plan", "Life Assurance Plan" and "Supplementary Pension Plan", and strives to look after the diverse needs of its employees through a rich mix of benefits.

#### 多元化的职业发展路径

#### Diversified career development plan

为了积极引导员工的职业生涯规划与发展,实现组织发展和个人发展的协调统一,公司建立了科学、规范的"管理+专业"职业发展双通道体系:以专业内纵向发展成为专家型人才为主要方式,尊重并鼓励专业人才的成长与发展,让每一位高水平专业化、创新化人才都能够被发现、被重用;以跨专业横向发展成为复合型人才为补充,通过纵、横双向的发展模式,形成多元化、可持续的职业生涯发展平台。

在此基础上,结合员工的个人发展意愿和组织发展需要,公司还持续推动岗位"AB角"模式、晋升、轮岗交流等多项重要的人才发展举措,深入发掘员工的能力潜质,持续提升员工的专业素质能力和领导能力。

In order to guide the career development of employees and to ensure the good coordination between and the absolute unity of organizational development and personal growth, the Company has established a scientific and standardized "profession + management" dual-channel career development system. Specifically, the Company cultivates employees into experts through in-profession vertical development, and gives full respect to and encourages the growth and development of professionals, so that every top-notch professional or innovator could be discovered and promoted and his/her potential could be fully unleashed. In the meantime, the Company also pushes for the cultivation of versatile employees through cross-profession horizontal development. This vertical and horizontal combined approach has made the Company a diversified and sustainable platform for talent fostering.

On this basis and taking into account both the personal desires of employees and the development needs of the Company, Huatai Insurance Group has vigorously instituted a broad array of human resources development measures such as the "Two-Role" model, job promotion and job rotation, in a bid to tap into the capabilities and potential of employees, and to continuously enhance the professional skills and leadership competencies of employees.

#### 灵活的数字化学习平台

#### Agile Digital Learning Platform

2022年,公司"智能学习平台"学习数据再创新高:累计登录人数17027人,登录率达77%,运行的学习项目937个,自建课程3956门。平台功能和体验不断提升,学习资源日益丰富。公司充分利用数字化方式推动各种学习活动,及时有力支持业务开展和实施。

In 2022, the Company's "Intelligent Learning Platform" achieved a new record in learning figures: a total of 17,027 logins, a login rate of 77%, 937 active learning projects, and 3,956 self-developed courses. The platform's functions and user experience have been improving, while its learning resources are also getting increasingly abundant. The Company harnesses digital means to promote various learning activities and to provide timely and robust support for business development and implementation.

学习项目

937<sub>↑</sub>

自建课程

3956



#### 持续提升的雇主品牌影响力

An employer brand with ever-growing influence

凭借领先的人力资源管理理念以及在薪酬竞争力、员工福利保障、职业发展规划等领域取得的良好成效,公司的雇主品牌形象持续升级,在高等院校群体和社会中形成的雇主品牌影响力也不断提升。

On the strength of its trailblazing human resource management philosophy and great achievements in the spheres of salary competitiveness, benefits for employees, and career development opportunities, Huatai Insurance Group has risen to prominence as a well-known employer favored by college graduates and other job seekers.

#### 完善的人才发展体系

Full-grown talent development system

2022年,公司深入推进和丰富"华泰蓝"人才发展体系,提升各层级管理人员领导力、胜任力。"华泰蓝"体系新增"卓越机构总共创营"计划,锐蓝高潜完成全部中欧课程学习,启动实施集团项目经理认证培训(HCPM)项目,培育数字化项目精英人才。

In 2022, the Company dedicated itself to enhancing and enriching the "Huatai Blue" talent development system to elevate leadership and competency among all levels of management personnel. An "Excellent Branch Manager" training program was added to the "Huatai Blue" system. "Sharp Blue High-Potential Talents" completed all CEIBS courses. Additionally, the "Huatai Insurance Group Certified Project Management" (HCPM) program was kicked off to cultivate elite project managers for digitization projects.

#### 打造京沪两地职工之家

Building Staff Homes in Beijing and Shanghai



在上海职场增设职工之家,购置健身设备,为员工提供活动场所。 The Company newly built a "Staff Home" for employees in Shanghai and equipped the facility with fitness equipment to provide employees with a space to exercise and unwind.



为北京总部职场职工之家添置、更换健身器材。 Additionally, the Company upgraded and replaced the fitness equipment for the "Staff Home" in Beijing head office.

#### 疫情期间持续提供服务保障

Continued support during the epidemic

公司根据疫情形势,为员工采购新冠抗原试剂、口罩、药品和酒精湿巾等物资,保障员工健康安全。

In response to the outbreaks, the Company procured COVID antigen test kits, masks, medications, alcohol wipes, and other necessary supplies for employees to ensure their health and safety.

#### 为困难员工提供多重保障

Comprehensive Protection for Employees in Need

公司参与职工互助保障计划,为员工投保重大疾病保险和家庭财产保险,为女员工投保特殊疾病保险,给员工增添多重保险保障。

在2022年年底送温暖活动中,集团工会帮扶困难员工38名,下拨帮扶资金15.6万元。

Aside from participating in an employee mutual assistance program, the Company maintains major illness insurance and family property insurance for employees, as well as special disease insurance for female employees, providing comprehensive protection.

During the heart-warming action carried out at the end of 2022, the Group's labor union assisted 38 employees in need by appropriating RMB 156,000 aid funds.





## 为社会增添和谐安宁的力量 Contribute to social harmony and stability

作为一家具有强烈社会责任意识的全国性保险集团,华泰保险高度重视履行企业社会责任,秉承"让人们的生活品质不被风险所改变"的企业使命,通过保险的风险保障、资金融通、社会管理三大功能,积极服务于国家经济发展,积极响应"一带一路"倡议,支持国家重大项目建设,深入开展精准扶贫工作。同时,华泰保险积极推进企业在公益、慈善、教育、文化、环保等方面的履责实践,为打造和谐社会积极奉献自己的力量。

As a national insurance conglomerate with a strong sense of social responsibility, Huatai Insurance Group attaches great importance to fulfilling corporate social responsibility and stays true to its mission of "protecting people's well-being and quality of life from all risks". Through the three mainstays of risk protection, financing and social management, Huatai Insurance Group vigorously serves China's economic development, actively responds to the "Belt and Road" initiative, renders strong support to the construction of major national projects, and carries out targeted poverty alleviation actions. In the meantime, Huatai Insurance Group unwaveringly forges ahead with the fulfilment of corporate responsibility in spheres such as public good, charity, education, culture, environmental protection, etc., thereby contributing to China's drive of building a harmonious society.

积极响应"一带一路"倡议 Supporting the "Belt and Road" initiative

2022年,华泰财险积极响应国家"一带一路"倡议,大力支持"一带一路"项目承保和技术服务,全年承保海外项目131个,涉及44个国家和地区。

In answer to the "Belt and Road" initiative, Huatai P&C continued to support the "Belt and Road" initiative in 2022 by providing insurance service for a total of 131 projects carried out in 44 countries and regions.

#### 为国家重大项目建设提供保险保障

Providing insurance for major national projects

2022年,华泰财险在服务重点大型项目方面,为超过600个大型项目提供风险保障服务,其中承保保额超过100亿元的项目42个,累计提供保险保障超过9000亿元。

In 2022, Huatai P&C provided risk protection services for more than 600 large-sized projects, including 42 projects with an insured amount of more than RMB 10 billion, with cumulative insurance coverage over RMB 900 billion.

服务大型项目

**600**<sup>↑</sup>

保险保障

9000 亿元

#### 设立债权投资计划支持战略产业

Launching Debt Investment Plans to Support Strategic Industries

华泰资产充分结合自身优势,积极引导长期资金参与国家重大工程建设、支持盘活存量资产、服务国家战略。2022年,华泰资产设立多支保险债权投资计划,投向新型城镇化建设、城市轨道交通、能源环保、节能减排工程项目等国民经济发展的战略产业及重大工程,合计规模226亿元。

Huatai Asset Management has been leveraging its unique strengths to actively guide long-term funds towards national major projects, assist in liquidizing existing assets and serve national strategies. In 2022, Huatai Asset Management launched multiple insurance debt investment plans with a cumulative volume of RMB 22.6 billion, which will be invested in strategic industries and major projects underlying national economic development, such as new urbanization construction, urban rail transit, energy conservation, environmental protection, and emission reduction projects.



#### 深入开展精准帮扶工作

Thorough Implementation of Targeted Assistance Efforts

华泰财险积极参与"7·8全国保险公众宣传日"各项活动,按照监管单位、行业协会的工作部署,积极参与黑龙江省保险业支持乡村振兴帮扶项目建设工作,认领了黑龙江省海伦市扎音河乡朝阳村生产机耕路帮扶建设项目,捐赠帮扶项目建设资金5万元。

2022年,华泰资产积极协助开展内蒙古自治区兴和县定点帮扶工作,向全国社会保障基金理事会在兴和县的定点帮扶项目捐款10万元。

Huatai P&C took an active part in various activities for the "July 8 National Insurance Publicity Day". In accordance with the work arrangements of regulatory authorities and industry associations, Huatai P&C vigorously participated in the insurance-supported rural revitalization initiative in Heilongjiang Province and readily accepted the assignment of aiding the construction of production and tractor roads in Chaoyang Village, Zhayinhe Township, Hailun City, Heilongjiang Province by donating RMB 50,000 to support the construction project.

In 2022, Huatai Asset Management actively carried out targeted assistance of Xinghe County, Inner Mongolia Autonomous Region and donated RMB 100,000 to the designated assistance project of National Council for Social Security Fund in Xinghe County.

#### 继续开展"小小铅笔"公益活动

Carrying on the "Small Pencils" Charitable Initiative

继续开展"小小铅笔"第九季活动,创新活动举办形式,面对因疫情无法开展线下活动的情况,积极调整公益活动举办思路,克服种种困难,完成对河南、四川两地11所学校的捐赠,包括给河南信阳罗山县定远乡春秋小学捐赠电教室、篮球场、新桌椅、电风扇、书法课程等物资,以及向四川阿坝松潘县的10所小学捐赠运动梦想课及一场篮球比赛。

In response to the inability to hold offline activities due to the COVID outbreaks, Huatai Group carried out the ninth season of the "Small Pencils" charitable initiative through innovation. Overcoming various difficulties, the Company completed donations to 11 schools in Henan and Sichuan provinces, including donating an electronic classroom, a basketball court, new desks and chairs, electric fans, calligraphy courses, and other materials to Chunqiu Primary School in Dingyuan Township, Luoshan County, Xinyang City, Henan Province, as well as donating sports dream courses and basketball games to 10 primary schools in Songpan County, Aba Prefecture, Sichuan Province.





### 各地分支机构开展形式多样的公益活动

#### Diverse Charitable Activities Conducted by Branches Across China



6月,华泰人寿安徽分公司走进六安思古潭学校,向 那里的贫困留守儿童捐赠了课外书籍和体育用品。

In June, Huatai Life Anhui Branch visited Sigutan School in Liu'an City and donated extracurricular books and sports equipment to underprivileged left-behind children there



6月,华泰人寿陕西咸阳中支走进咸阳市特殊儿童 康复中心,捐赠了课外书籍和体育用品。

Also in June, Huatai Life Shaanxi Xianyang Central Branch visited Xianyang Special Children's Rehabilitation Center and donated extracurricular books and sports equipment.



6月,华泰人寿江西分公司通过"华泰•尚德小屋"为红桥村困难群众发放爱心物资。

Also in June, Huatai Life Jiangxi Branch distributed essential materials to those in need in Hongqiao Village through the "Huatai-House of Virtue" initiative.



1月3日,华泰人寿江西分公司带领客户一同拜访南昌市广福镇敬老院,其间为老人们准备新年大餐并进行精彩表演。

On January 3rd, Huatai Life Jiangxi Branch visited Guangfu Nursing Home in Nanchang City with its clients. During the visit, they prepared a grand New Year's feast for the elderly and put on a spectacular performance.



7月1日、13日,华泰人寿河南开封、驻马店中支先后举 办爱心公益活动,购置农户西瓜,送给当地医护人员, 在"扶农助农"的同时也支持防疫工作。

On July 1st and 13th, Huatai Life Kaifeng and Zhumadian Central Branches in Henan Province respectively held charity events where they purchased watermelons from farmers and donated them to the local medical staff in support of both "Assistance to Femoral" and pati COVID efforts.



8月15日,华泰人寿天津分公司金蜜蜂队伍的队员 们认购了爱星筑梦公益机构的作品,通过爱心接 力,持续用公益行为践行社会责任。

On August 15th, the Golden Bee team of Huatai Life Tianjin Branch bought the works of Aixing Zhumeng Social Welfare Institution. Through continuous acts of charity, they practiced their social responsibility with love.

## 公司荣誉









2022年,华泰保险集团及各子公司在综合实力、业务运营、文化建设和企业社会责任方面受到各方的认可和好评。品牌形象得到进一步提升。

- 1月,华泰财险在中国保险行业协会公布的2021年度保险公司法人机构经营评价结果中,被评为A类。
- 3 月,华泰资产荣获由人力资源和社会保障部社会保障基金监督局颁发的信息 报告工作连续三年优秀投资管理机构奖。
  - 4月,华泰财险连续第八年获惠誉财务实力评级"A",表现强劲展望稳定。
- 6月,华泰保兴基金基金经理张挺荣获2022年度中国基金业"金麒麟"奖——最具实力新锐基金经理。
  - 11月,华泰保险集团在第七届时代金融金桔奖中获得"专业服务金融机构奖"。
- 11月,华泰资产荣获由中国证券报颁发的"保险资管公司金牛奖";"华泰资产稳利二号资产管理产品(固收)"和"华泰资产优择混合策略投资产品(混合)"荣获"组合类保险资管产品金牛奖"。
- 11月,华泰资产荣获由上海市浦东新区人民政府颁发的2021年度浦东新区金融业突出贡献奖。
- 12月,华泰人寿在《21世纪经济报道》21世纪金融竞争力研究的评选中荣获 "年度保险数字化转型机构"荣誉称号。
- 12月,华泰人寿在《中华工商时报》金融机构2022年度"质量中国"的评选中 荣获"最佳保险服务奖"。
- 12月,华泰人寿在上海第十二届InsurDigital数字保险峰会上荣获
  "InsurDigital保险运营数智化赋能先锋奖"。
- 12月,华泰人寿"服务网格全链路灰度保障寿险业务高质量连续运转"项目获得2022金融业场景金融建设突出贡献奖。"管理赋能驾驶舱"项目获得2022金融业数字化转型突出贡献奖。
- 12月,华泰资产在第五届保险资产管理产品创新推介活动中荣获"保险资产管理创新团队、创新个人及创新产品推介"等多项荣誉。

2023年2月,华泰资产荣获由深圳证券交易所颁发的2022年度优秀债券投资交 易机构(保险类 ) 奖 。

### **Honors**

In 2022, well recognized and lauded in aspects such as comprehensive strength, business operation, cultural development and corporate social responsibility, Huatai Insurance Group and its subsidiaries gave a further boost to Huatai's brand image.

In January, Huatai P&C received a Class A rating in the 2021 Business Evaluation of Lega Entities of Insurance Companies by the Insurance Association of China.

In March, Huatai Asset Management was awarded the "Investment Management Institution with Excellent Information Reporting for Three Consecutive Years" by the Social Security Fund Supervision Bureau of the Ministry of Human Resources and Social Security.

In April, by dint of its strong performance and stable outlook, Huatai P&C was rated "A" by Fitch Ratings for the eighth consecutive year.

In June, Zhang Ting, fund manager of Huatai Baoxing Fund, was awarded the "Golden Kylin Award" for 2022 as one of the most promising new fund managers in China's fund management industry.

In November, Huatai Insurance Group reaped the "Professional Service Award for Financial Institutions" at the 7th Golden Orange Awards of Times Finance.

Also in November, Huatai Asset Management was awarded the "Insurance Asset Management Golden Bull Award" by China Securities Journal. Additionally, its "Huatai Asset Management Stable Income No.2 Asset Management Product (Fixed Income)" and "Huatai Asset Management Optimal Hybrid Strategy Investment Product (Hybrid)" were awarded the "Golden Bull Award for Portfolio Insurance Asset Management Products".

Also in November, Huatai Asset Management was honored with the "2021 Pudong New Area Award for Outstanding Contribution to the Financial Industry" by the government of Pudong New Area, Shanghai.

In December, Huatai Life was awarded the "Insurance Institution of the Year for Digital Transformation" in the Study of 21st Century Financial Competitiveness held by the 21st Century Business Herald.

Also in December, Huatai Life received the "Best Insurance Service Award" in the 2022 Quality China Selection of Financial Institutions by the China Business Times.

Also in December, Huatai Life was honored with the "InsurDigital Award for Empowering Insurance Operations with Digital Intelligence" at the 12th InsurDigital Digital Insurance Summit in Shanghai

Also in December, "Service Grid Full-Link Grayscale for High-quality and Sustained Running of Life Insurance Business", a project of Huatai Life, won the 2022 Award for Outstanding Contribution to the Development of Scenario-based Finance of Financial Industry. "Management Empowerment Cockpit", another project of Huatai Life, won the 2022 Award for Outstanding Contribution to the Digital Transformation of Financial Industry.

Also in December, Huatai Asset Management took home multiple honors, including the "Innovative Team", "Innovative Individual" and "Innovative Product Promotion", at the 5th Promotion of Insurance Asset Management Product Innovations.

In February 2023, Huatai Asset Management was awarded the 2022 Outstanding Bond Investment Trading Institution (Insurance Category) Award by the Shenzhen Stock Exchange.









华泰保险集团股份有限公司

地址:北京市西城区金融大街35号国际企业大厦A座18层

邮编: 100033 电话: 010-59371888 传真: 010-59371819

Huatai Insurance Group Co., Ltd.

ADD: 18/F, Tower A, Corporate Square, 35 Financial Street, Xicheng District, Beijing

TEL: 010-59371888 FAX: 010-59371819